**SSHIPS ENGAGEMENT AND WELLBEING SUPPORT: REFERRAL PROCESS AND TRIAGE MODEL**

**SSHIPS Referral Process for Engagement Support**

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| **SSHIPS Triage Model for Engagement and Wellbeing Support** | | |
| **EMERGENCY** | **URGENT** | **NON-URGENT** |
| **Seen immediately**  *Definite danger to self or others* | **Seen same day**  *Possible danger to self or others*  *Disclosures or suspicion of harm*  *Case management students* | **Seen within 2-5 school days\***  *All other engagement issues*  *\*The average wait for a non-urgent referral is  4 days*  *\*non-urgent triaging will also consider urgency and seriousness of referral issue* |